



JAN - FEB 2025

Original Research Article

RECENT TRENDS IN BUSINESS: A COMPREHENSIVE ANALYSIS (INDIAN COMPANIES)

* Tejal Dharamsi

* Sanpada College of Commerce and Technology, Sanpada.

Abstract:

This research paper investigates recent trends in the business landscape, examining various aspects such as technology, sustainability, globalization, and consumer behavior. It explores the dynamic shifts and emerging patterns reshaping industries and influencing the business strategies of Indian companies. This paper aims to synthesize current literature and Observational evidence to provide valuable insights for management students, entrepreneurs, policymakers, and researchers navigating the rapidly progressing business environment.

Copyright © 2025 The Author(s): This is an open-access article distributed under the terms of the Creative Commons Attribution 4.0 International License (CC BY-NC 4.0) which permits unrestricted use, distribution, and reproduction in any medium for non-commercial Use Provided the Original Author and Source Are Credited.

New technologies, changing consumer preferences, and the impact of global competition continue to impact the economic and growth trajectory of the industry. This article examines several key aspects of modern business practices, including technological advancements, sustainability, changing customer behavior, and the challenges of global expansion. The impact of AI and machine learning (ML) on the business landscape is felt across industries. These technologies streamline daily operations to provide deep insights, improving decision-making and enhancing performance. Automation and robotics are also increasingly being used in many areas, helping companies streamline their processes and reduce costs. Blockchain technology is also transforming asset management and financial management, providing greater flexibility and security. And CSR has become a key driver of business decisions. Companies are using big data analytics to gain deeper insights into customer needs and preferences, and to inform marketing strategies. Integrating environmental, social and governance (ESG) criteria into business strategies is now essential. Global business initiatives to reduce waste and reuse resources are on the rise. The importance of community engagement in improving reputation and building customer loyalty is increasingly recognized, especially as the global economy continues to grow.

Global economic expansion:

Global economic expansion presents both opportunities and challenges. Geopolitical factors such as trade policy and regional security influence global trade and investment decisions. Emerging markets play a significant role in shaping global business strategies and provide new avenues for growth. As consumer preferences and purchasing habits change, understanding and adapting to the market environment is essential. As consumers become more informed about their purchasing decisions, businesses need to pay more attention to the increasing demand for ethically sourced products. Key drivers of loyalty. Using data and advanced technology, businesses can customize their products to meet their customers' needs, creating a sense of connection and increasing





JAN - FEB 2025

Original Research Article

satisfaction. As consumer behavior evolves, it's increasingly important to deliver a personalized experience to maintain a competitive advantage. There's been a major shift in the way business is done. The use of online collaboration tools and virtual offices is allowing organizations to manage the productivity and communication of remote teams. But managing remote teams presents both challenges and opportunities, especially when it comes to managing culture and ensuring healthy employee development. This shift also highlights the importance of digital transformation in driving long-term business growth. His idea. Companies are making improvements in creating stronger, more resilient supply chains by diversifying locations and increasing regionalization. Integrating risk mitigation strategies is essential to managing future uncertainties and ensuring the security of products and services. By embracing innovation, agility, and risk management, companies can achieve long-term success in an increasingly connected world.

Methodology:

This research paper adopts a comprehensive, multi-method approach to analyze recent trends in the business landscape. The methodology incorporates both qualitative and quantitative data collection and analysis techniques, drawing from existing literature and case studies to provide a meticulous understanding of the emerging trends in business in the Indian Scenario.

A thorough review of recent academic and industry literature was conducted to identify and analyze the key trends in business. The literature review focused on online industry reports that focused on advancements in technology, sustainability, globalization, consumer behavior, and other relevant topics. The review was aimed at providing a foundational understanding of new trends, allowing the paper to blend existing knowledge and highlight new directions in the Indian business landscape.

Several case studies of Indian companies were analyzed to explore how businesses are responding to and adopting these trends. These case studies were selected based on their innovative practices and successful integration of new technologies, sustainability initiatives, and strategies for navigating globalization. The case studies were sourced from industry reports, company websites

Limitations:

While this methodology is comprehensive, it is important to note that the paper's findings are based on available data and literature up to the time of writing. The rapidly evolving nature of the business landscape means that new trends may emerge post-research that are not accounted for in this analysis.

A mixed-methods approach enables a thorough investigation of how businesses are navigating current trends, with the ultimate goal of identifying actionable insights that can drive future success not only in the Indian scenario but also in the global business environment.

Description of approach:

A comprehensive study of various companies that span across a wide variety of industries, with strong ties to technology, sustainability, healthcare, retail, and telecommunications was included in the study.

1. Technology and IT Services

o Tata Consultancy Services (TCS): IT services, Digital Transformation, AI, Cloud Computing,





JAN - FEB 2025

Original Research Article

Automation.

- o Infosys: IT services, AI, Cloud computing, Data Analytics, Machine Learning.
- Reliance Jio: Telecommunications, Digital services, Internet services.

2. Sustainability and Clean Energy

- o Mahindra Group: Electric Vehicles, Sustainability, Automotive.
- o ITC Limited: Sustainability, FMCG, Agriculture, Packaging.
- o ReNew Power: Renewable Energy, Wind Energy, Solar Energy.
- o Dabur India: FMCG, Sustainability, Organic Farming, Eco-friendly packaging.

3. Global Expansion and Infrastructure

- o Bharti Airtel: Telecommunications, Global Expansion.
- o Adani Group: Infrastructure, Energy, Logistics, Ports.
- o Wipro: IT services, Consulting, Digital Transformation, Global Expansion.
- o Dr. Reddy's Laboratories: Pharmaceuticals, Healthcare, Generic Medicines, Global Expansion.

4. Consumer Goods and E-Commerce

- o Flipkart: E-commerce, Retail, Logistics, AI.
- o BigBasket: E-commerce, Grocery Retail, Technology.
- o Tata Group (Tata Cliq): Retail, E-commerce, Hybrid Shopping.
- Hindustan Unilever (HUL): FMCG, Consumer Goods

Findings:

1. The telecommunications giant Reliance Jio is instrumental in India's digital transformation. With Jio's introduction of affordable internet and 4G services, the digital revolution has taken India by storm and connected millions of people to digital services.

Zomato: The online food delivery platform has incorporated AI and machine learning to enhance user experience, logistics, and recommend healthy options.

2. Sustainability Initiatives: Anand Mahindra has led the group to become a leader in sustainability. Electric vehicle (EV) adoption is being encouraged by Mahindra Electric, which has pledged to become carbon neutral by 2040.

Several green initiatives have been implemented by ITC Limited. These include:

Its waste-to-energy, water conservation and energy efficiency across all its activities.

By 2030, the company aims to achieve net-zero emissions.

ReNew Power: India's leading renewable energy company, Renew Power, is dedicated to wind and solar power projects, which has helped contribute to the country'S transition to clean energy. The sustainability of Dabur India's supply chain is a result of its commitment to organic farming and responsible sourcing of raw materials.

They aim to decrease their environmental impact by adopting environmentally friendly packaging and minimizing waste.





JAN - FEB 2025

Original Research Article

3. Globalization and Expansion: Bharti Airtel has expanded its reach to the African market, highlighting the company's global presence.

It has established a strong presence in various African nations through targeted investments and collaborations. The company.

Adani Group: The company has invested heavily in infrastructure, energy, and logistics across the globe. They have recently embarked on projects abroad, including the purchase of ports and power plants in Australia, the US, and the Middle East.

Wipro has broadened its international reach by acquiring businesses in the US and Europe to expand its digital transformation and consulting services, as well as expanding its operations across various industries. Dr. Reddy's Laboratories: Dr. One of India's top pharmaceutical companies, Reddy'S is expanding its operations across the globe, particularly in North America and Europe, where it mainly sells low-cost generic medicines.

4. Consumer Behavior and Adaptation: India's top e-commerce platform, Flipkart has adjusted to changing consumer preferences by providing a diverse range of products and seamless digital experiences.

Their investments in AI and logistics have led to a significant improvement in customer shopping experience. This online grocery site has capitalized on the growing popularity of online groceries. The technology is used to provide consumers with a personalized shopping experience. Tata Cliq: The company has integrated a hybrid online and offline retailing model, taking into account consumer needs for both digital and physical shopping.

Hindustan Unilever (HUL) has embraced sustainability-focused consumer products and is increasingly responding to consumer demand for eco friendly, cruelty-free, and sustainable products like the "Love Beauty and Planet" brand.

Conclusion:

As businesses navigate a changing landscape, staying ahead of technological advances, consumer preferences, and global challenges is more important than ever. Transformations in artificial intelligence, automation, blockchain, and digitalization are reshaping industries and creating new growth opportunities. At the same time, significant growth in sustainability, social inclusion, and personalization reflects the need for businesses to meet changing consumer needs and broader goals in life. With good strategies, businesses can not only overcome the challenges they face but also drive innovation and increase their competitiveness.

Recommendations:

- 1. Embrace technological innovation: Companies should actively invest in AI, machine learning, and automation to increase efficiency, streamline processes, and improve decision-making. Companies that use these technologies can gain significant competitive advantages, especially in data-driven insights and customer experience.
- 2. Sustainability initiatives such as circular economy and waste reduction are essential for long-term success. Additionally, CSR can build trust and attract customers who value ethical and environmentally friendly





JAN - FEB 2025

Original Research Article

practices.

- 3. Customizing products and services to local preferences is important to capture new business, especially in emerging markets. Using big data and advanced analytics, businesses can better understand customer needs and preferences, thereby building loyalty and customer satisfaction.
- 4. Strategies to encourage collaboration, maintain company culture, and motivate high-performing employees. Investing in quality digital tools and creating a flexible work environment are key to attracting and retaining talent.
- 5. Adapting quickly to disruptions. Risk mitigation strategies such as diversification and regionalization are essential for future resilience.

Through innovation, adaptability, and a commitment to sustainability, businesses can secure long-term success and contribute positively to the broader global community.

Indian companies are establishing themselves as leaders in various industries by adopting sustainable practices, expanding internationally, and adapting to changing consumer behavior. Apart from contributing to India's economic growth, these corporations are also dictating trends that impact international trade

Appendix

References:

Online Industry Reports:

- 1. https://www.ril.com/ar2023-24/index.html
- 2. https://www.tata.com/
- 3. https://www.infosys.com/
- 4. https://www.mahindra.com/
- 5. https://www.itcportal.com/
- 6. https://www.renew.com/
- 7. https://www.dabur.com/
- 8. https://www.adani.com/
- 9. https://www.wipro.com/
- 10. https://www.tataclig.com/

Websites:

- 11. https://www.coursera.org/articles/business-trends?isNewUser=true
- 12. https://uk.indeed.com/career-advice/career-development/business-trends
- 13. https://gibs.edu.in/blog/emerging-trends-and-developments-in-business-management/

Books:

14. Kotler, P., & Keller, K. L. (2016). Marketing Management (15th ed.). Pearson Education Limited.

Cite This Article:

Dharamsi T. (2025). Recent Trends in Business: A Comprehensive Analysis (Indian Companies). In Educreator Research Journal: Vol. XII (Issue I), pp. 68–72.