



EXPLORING THE ROLE OF ARTIFICIAL INTELLIGENCE IN MENTAL HEALTH CARE

*** Dr. Rajendra Kumbhar,**

***Associate Professor, Pemraj Sarda College, Ahilyanagar.**

Abstract:

Psychology has always been fascinated by the human mind, which is incredibly complex and elusive. However, its depths are still mostly unknown, and the scant information and arbitrary interpretations impede our comprehension. Mental health is an essential component of the health and well-being of a person and community, and it is critical for the individual, society, and socio-economic development of any country. Mental healthcare is currently in the health sector transformation era, with emerging technologies such as artificial intelligence (AI) reshaping the screening, diagnosis, and treatment modalities of psychiatric illnesses.

Copyright © 2025 The Author(s): This is an open-access article distributed under the terms of the Creative Commons Attribution 4.0 International License (CC BY-NC 4.0) which permits unrestricted use, distribution, and reproduction in any medium for non-commercial Use Provided the Original Author and Source Are Credited.

Aim:

This research article tries to explore the many applications of AI in psychology and how it can transform our basic knowledge of the human psyche. It is also aimed at discussing the current landscape and the role of AI in mental healthcare, including screening, diagnosis, and treatment. Furthermore, this review attempted to highlight the key challenges, limitations, and prospects of AI in providing mental healthcare based on existing works of literature.

Today, artificial intelligence (AI) is a potent force that promises to shed light on these hidden intricacies. Massive amounts of data, such as speech patterns, facial expressions, and even physiological markers, may be analyzed with remarkable objectivity and precision by AI-powered algorithms. For those who are unable to access traditional treatment due to social or geographic constraints, AI-powered chatbots, and virtual therapists can provide round-the-clock support and guidance.

Methodology:

The methodology comprised a comprehensive review of the literature on artificial intelligence applications in psychology, which includes books, reputable blogs, journals, newspaper articles, and articles. The literature search for this narrative review was obtained from PubMed, Google Scholar, Web of Science, and articles published in the last five years. There is no denying its capacity to completely transform medical diagnosis, treatment, and our comprehension of the human mind. This research article tries to explore the many applications of AI in psychology and how it can transform our basic knowledge of the human psyche.



Conclusion:

The above review article after exploring various aspects of AI and mental health care reached following some findings. The most promising aspect of AI in psychology is its potential to illuminate the psyche's hidden depths. Self-reported narratives or therapist intuition are no longer sufficient. AI, with its voracious thirst for data, can sift through massive amounts of speech patterns, facial expressions, and physiological markers to create a hyper-realistic representation of a person's mental state. Finally, the integration of AI into psychology marks a watershed point. Its ability to transform diagnosis, treatment, and comprehension of the human mind is evident. However, leveraging this potential responsibly, with an uncompromising commitment to ethics and human connection, is crucial to ensuring that AI becomes not a substitute, but a revolutionary force in creating the future of mental health treatment.

Overview:

Today, artificial intelligence (AI) is a potent force that promises to shed light on these hidden intricacies. Massive amounts of data, such as speech patterns, facial expressions, and even physiological markers, may be analyzed with remarkable objectivity and precision by AI-powered algorithms. For those who are unable to access traditional treatment due to social or geographic constraints, AI-powered chatbots, and virtual therapists can provide round-the-clock support and guidance. The AI models, which mimic human perception, learning, memory, and decision making, provide important insights into the complex mechanisms underlying the brain. This in-depth knowledge is essential for creating interventions and preventative strategies that are more successful for a wide range of mental health issues. To ensure appropriate and ethical deployment, it is imperative to strike a balance between the advantages of artificial intelligence and the indispensable warmth of human connection. AI plays a significant role in mental health by improving early detection, personalizing treatment, and providing accessible support through tools like chatbots and predictive analytics. These technologies analyze data from various sources to identify patterns, support clinical decision-making, automate administrative tasks, and offer continuous, on-demand assistance. While AI offers powerful benefits, psychological surveys highlight key concerns regarding data privacy, ethical considerations, and the psychological impact of continuous monitoring. The AI models, which mimic human perception, learning, memory, and decision making, provide important insights into the complex mechanisms underlying the brain. This in-depth knowledge is essential for creating interventions and preventative strategies that are more successful for a wide range of mental health issues. To ensure appropriate and ethical deployment, it is imperative to strike a balance between the advantages of artificial intelligence and the indispensable warmth of human connection.

In this section the main purpose of this review study is aimed at discussing the current landscape and the role of AI in mental healthcare, including screening, diagnosis, and treatment. Furthermore, this review attempted to highlight the key challenges, limitations, and prospects of AI in providing mental healthcare based on existing works of literature.



The main key aspect regarding the role of AI in mental health care considered as following

➤ **Diagnosis and Assessment**

Instruments based on artificial intelligence Increase the accuracy and objectivity of diagnosing mental health disorders including depression, anxiety, and autism by analyzing large volumes of data, such as speech patterns, facial expressions, and physiological markers. Artificial intelligence (AI) algorithms can customize psychological exams to each person's needs, changing the questions and degree of difficulty in real time to produce assessments that are more accurate and productive.

➤ **AI-powered tools**

AI-powered tools are transforming mental health diagnosis by expertly analyzing varied datasets. These tools process massive volumes of data, including speech patterns, facial expressions, and physiological markers, to improve accuracy and impartiality in diagnosing illnesses including depression, anxiety, and autism (Dialani, 2020). These tools use advanced machine learning algorithms to detect small differences in voice, including tonal changes and language clues indicative of mental health disorders (Sutton, 2024). Facial expression analysis detects emotional indications, providing a nonverbal layer of information about a person's mental health. Furthermore, physiological markers such as heart rate and skin conductance are examined for patterns associated with various mental health disorders (Moreno, 2020). This multimodal approach promotes a more standardized and trustworthy evaluation procedure by increasing diagnostic precision and lowering reliance on arbitrary human interpretation. The application of AI to mental health diagnostics represents a substantial development in the field's capacity to deliver prompt and accurate mental health care, with potential benefits for early intervention and individualized treatment plans (Banafa, 2023).

➤ **Personalized Assessments**

With the ability to dynamically adapt tests to individual needs, AI algorithms have ushered in a new era of individualized psychological examinations. The algorithms can modify the questions' complexity and format in real time in response to user responses, resulting in an evaluation that is both more precise and effective. To meet each person's specific cognitive profile, this dynamic customization makes for a more meaningful and interesting testing experience (Moreno, 2020). As the test proceeds, the algorithms examine the replies in real-time, looking for trends and subtleties. Test-taker abilities are more accurately measured when difficulty levels are adjusted, giving a more nuanced picture of the test-taker's cognitive strengths and weaknesses (Fulmer et al., 2018). This customized strategy reduces the possibility of weariness or disengagement while also optimizing the testing procedure and improving the overall dependability of the outcomes (Rue, 2023). Psychologists can better understand a person's cognitive functioning as a result, which enables them to create treatment plans and therapies that are more specifically tailored. An important development is the use of AI in customized tests, which brings psychological assessments closer to the complex and distinctive features of each person's cognitive environment.



➤ **Treatment and Therapy**

Bots and virtual therapists provide easily accessible and reasonably priced mental health services, particularly to those living in isolated places or experiencing societal stigma. These AI-driven solutions can offer individualized coping strategies, emotional support, and cognitive behavioural therapy (CBT). AI can monitor patient-therapist interactions, spotting trends and making intervention recommendations. It can also provide patients with tailored feedback to monitor their progress and make the most out of their treatment regimens.

➤ **Virtual Therapists and Chatbots**

AI-powered chatbots and virtual therapists are revolutionizing mental health care, especially for people facing social stigma or living in remote locations. These resources remove obstacles to mental healthcare by providing easily available and reasonably priced support. By offering cognitive behavioral therapy (CBT), they assist clients in understanding and changing harmful thought patterns by guiding them through evidence-based therapies (Sinha, 2023). People receive non-judgmental emotional support, which fosters a safe environment in which they can express their emotions. These virtual resources' round-the-clock accessibility guarantees prompt assistance, meeting urgent needs (Fulmer et al., 2018). AI algorithms make it possible to customize interventions, adjusting coping mechanisms to meet the unique requirements specific to each user. Virtual therapists play a significant role in reducing social stigma by enabling users to quietly seek care, which promotes a broader acceptance of mental health support. These AI-powered solutions greatly enhance mental health resources, even if they cannot completely replace human therapists. They provide a scalable solution to address the increasing demand for easily available and customized mental health treatment.

➤ **Augmenting Traditional Therapy**

By examining interactions between therapists and patients, AI is improving traditional therapy by providing insightful analysis and improving treatment outcomes. AI can recognize patterns in speech through complex algorithms, assisting therapists in identifying subtleties that might be essential for treatment (Sijia et al., 2022). AI acts as a helpful tool by making intervention suggestions based on these patterns, giving therapists new ideas and possible approaches. Additionally, AI helps patients receive tailored feedback so they may monitor their development and get an understanding of their mental health in between sessions (Moreno, 2020). Patients are encouraged to take a more active part in their mental health journeys because of this real-time feedback (Kumar, 2023). The use of AI in treatment enhances the therapeutic process by increasing its dynamic and adaptability to the demands of each patient. AI's analytical skills empower both patients and therapists, optimizing treatment programmes and encouraging a collaborative approach to mental health care—all while acknowledging the value of the human connection in therapy.

➤ **Understanding the Human Mind**

Artificial intelligence can build complex models of human cognition that mimic our ability to see, learn, remember, and make judgments. This aids in the advancement of knowledge about the intricate relationships between the brain and behavior systems and can examine massive databases, find trends, and forecast how



people or groups will behave in different situations. Social policy, education, and mental health therapies can all benefit from this.

➤ **Modelling Cognitive Processes**

By developing sophisticated models that mimic the intricacies of perception, learning, memory, and decision-making, artificial intelligence (AI) is significantly contributing to our understanding of human cognition. Thanks to the advanced algorithms behind these models, researchers may now investigate and test cognitive phenomena virtually in a laboratory setting. AI helps us understand complex neural networks and patterns that drive human behavior by simulating the brain's information processing system (Sutton, 2024). In ways that might not be possible with more conventional techniques, these simulations allow researchers to test theories and monitor cognitive processes. A more thorough investigation of cognitive processes is also made possible by AI, which also makes it easier to integrate enormous volumes of data (Global, 2023). As theories about cognition advance, discoveries in the domains of neuroscience, psychology, and artificial intelligence itself are made possible by this modelling method, which also leads to a deeper understanding of mental processes. We are learning more about the mind than ever before thanks to the combination of AI and cognitive modelling, which is also providing useful tools for deciphering the workings of human cognition.

➤ **Predicting Behavior**

Through the analysis of large datasets, AI algorithms are particularly good at forecasting both individual and collective behavior. These algorithms can identify patterns that can guide interventions in a variety of fields, including social policy, education, and mental health. Predictive analytics in mental health can anticipate possible problems by identifying early warning indicators in user behaviour, allowing for prompt interventions and individualized care (Global, 2023). Artificial Intelligence (AI) in education can predict student performance and pinpoint areas for growth, enabling focused interventions to improve learning outcomes. Furthermore, AI's predictive powers help in social policy by predicting societal trends and guiding evidence-based decisions (Rue, 2023). Artificial intelligence (AI) helps take a more proactive and strategic approach to tackling difficulties by identifying trends connected to mental health, education, and behaviour in massive databases. To guarantee the appropriate and equitable application of predictive AI, however, ethical issues and privacy protections must be taken into account to strike a balance between the advantages of informed interventions and the defense of people's rights and welfare.

➤ **Research and Development**

By examining an abundance of clinical and genetic data, artificial intelligence (AI) can expedite the process of finding new drugs for mental health disorders by identifying possible targets and forecasting their effectiveness. With AI, treatment plans can be customized depending on a patient's genetic composition, brain activity, and reaction to various medications. This could open the door for personalized therapy in the field of mental healthcare.



➤ Drug Discovery

AI is transforming the process of finding new drugs for mental health disorders by quickly analyzing large-scale clinical and genetic databases. AI algorithms can sort through enormous volumes of data, discover possible therapeutic targets, and forecast their success with a speed and precision never seen before in medicine. AI is particularly good at picking up tiny patterns and connections in genetic and clinical data, which is particularly useful in the context of mental health since the underlying biological mechanisms are frequently complex (Gado et al., 2021). This expedites the process of identifying new drug candidates, which may result in the development of more potent treatments for diseases like schizophrenia, anxiety, and depression. The data-driven methodology of AI helps comprehend the intricate interactions between genetic variables and biomarkers, offering important insights for medication creation. Artificial Intelligence (AI) facilitates the translation of scientific discoveries into practical treatment solutions for mental health issues by speeding up the early phases of drug discovery. This makes the process more efficient and economical. The combination of artificial intelligence (AI) with conventional research techniques has great potential to advance pharmaceutical interventions in the field of mental health.

➤ Personalized Medicine

AI has the potential to completely transform mental healthcare by introducing the concept of personalized medicine and customizing treatment regimens to each patient's specific needs. AI may detect genetic markers linked to mental health disorders by examining a person's unique genetic composition (Arbelaez, 2022). This allows for more accurate diagnosis and focused therapy. Furthermore, AI is capable of analyzing brain activity using methods such as neuroimaging, providing information about how a person's brain reacts to various stimuli and treatments. Customizing treatment plans is made possible by this data driven approach, which maximizes the chances of success (Sijia et al., 2022) Furthermore, AI is quite good at handling big datasets that include a variety of elements like treatment history, lifestyle, and environmental effects. This thorough analysis improves knowledge of a person's overall health profile. AI maximizes therapy efficacy by continuously learning and adapting, ensuring that treatment regimens change based on real-time input. By lowering the possibility of side effects and enhancing overall patient outcomes, the incorporation of AI in personalized medicine encourages a move away from one-size-fits-all strategies and towards customized therapies. With more efficient and individualized treatments available for people with a variety of mental health issues, this revolutionary method has enormous potential to improve mental healthcare.

➤ Early Detection

AI apps play an important role in the early detection of mental health concerns by using powerful algorithms to identify tiny markers in user behaviour, voice patterns, and other data. Machine learning models can analyze large datasets to detect patterns related to probable mental health issues, allowing for early intervention (Noman, 2023). Early indicators may include changes in communication style, frequency of social engagements, or sleep patterns. AI can continuously monitor and analyze these patterns, providing a proactive method for detecting indicators of discomfort or developing mental health issues (Bonnefon et al.,



2023). AI's real-time nature enables instant response and help, potentially averting the progression of mental health concerns. Furthermore, the non-intrusive nature of data collecting respects privacy while still yielding insightful information when done properly and with user agreement. AI-assisted early identification improves outcomes for people with mental health issues by facilitating more focused and personalized mental health care in addition to enabling faster intervention.

➤ **Predictive Modelling**

Through the analysis of numerous parameters, AI's predictive modelling capabilities play a crucial role in determining the probability of specific mental health outcomes. To find patterns and connections that help forecast mental health disorders, machine learning algorithms can analyze a variety of datasets (Sinha, 2023). Artificial intelligence (AI) models can provide insights into an individual's vulnerability to particular mental health outcomes by taking into account variables including lifestyle, genetic markers, and environmental effects. The application of preventative actions and resource allocation benefit greatly from this predicted data (Bonnefon et al., 2023). Before mental health problems worsen, it enables the identification of high-risk groups or individuals, allowing for focused therapy.

AI-driven forecasts can guide resources to places where they are most needed, which can help public health initiatives. Predictive modelling also helps with customized intervention strategy formulation, which optimizes the distribution of resources and services for mental health. Using AI in predictive modelling, governments, and medical practitioners can take a proactive approach to mental health, promoting early intervention and enhanced general well-being.

➤ **Accessibility and Telehealth**

Artificial intelligence (AI)-driven technologies can improve teletherapy services by offering more resources and assistance to people who might not have easy access to conventional in-person therapy. To support psychologists in their work, artificial intelligence (AI)-driven language processing systems can help with text-based data analysis and interpretation, including transcriptions of treatment sessions.

➤ **Teletherapy**

Artificial intelligence (AI)-driven technologies are transforming teletherapy services and providing priceless assistance to those who have restricted access to conventional inperson therapy. AI-powered chatbots and virtual assistants provide ongoing support and engagement, extending the therapeutic advantages beyond scheduled sessions (Espejo et al., 2023). By providing quick assistance, tailored interventions, and real-time tracking of user-generated data, these solutions improve accessibility (Noman, 2023). The ability to comprehend language helps therapists communicate more nuancedly and gain a deeper understanding of their client's emotions in virtual sessions. AI also makes it possible to analyze physiological and behavioural data remotely, enabling early intervention based on objective parameters (Irshad et al., 2022). With capabilities like real-time transcription and language translation, AI integration assures inclusivity and removes obstacles for people with disabilities. AI-powered solutions revolutionize the field of easily accessible mental



healthcare by fusing technology with teletherapy to improve the overall reach, responsiveness, and personalization of mental health treatment.

➤ **Language Processing**

In psychology, artificial intelligence (AI)-powered language processing technologies are extremely useful, especially when it comes to the analysis and interpretation of text based data, such as therapy session transcriptions (Irshad et al., 2022). These technologies use natural language processing (NLP) algorithms to analyze textual content and identify sentiments, patterns, and contextual signals. Psychologists can learn more about patients' ideas, feelings, and development over time by gleaning insightful information from treatment session transcripts (Gado et al., 2021). NLP technologies help therapists customize interventions to each patient's needs by helping to detect linguistic patterns, recurrent themes, and shifts in sentiment. With the use of this technology, psychologists may evaluate large amounts of text data more quickly and effectively, which helps them spot important trends and difficulties in their caseload (Kumar, 2023). Language processing techniques also aid in the arrangement and classification of textual material, which makes data-driven decision-making easier and improves the general efficacy of therapeutic interventions. The potential of AI-driven language processing to improve clinical procedures and maximise the analysis of rich textual data in the context of mental health treatment is highlighted by its incorporation into psychology.

• **Benefits of AI in mental health:**

Early detection and risk prediction: AI can analyze online activity, smartphone usage, speech, and behavioral patterns to identify early warning signs of mental health conditions, which allows for timely intervention.

Personalized treatment: By analyzing patient history, genetics, and other data, AI can help tailor treatment plans and medication dosages, potentially improving outcomes.

Increased accessibility: AI-powered tools, such as chatbots, can provide 24/7 support, self-help resources, and cognitive behavioral therapy, which is especially valuable for those in remote areas or with limited access to traditional services.

Clinical support: AI can support clinicians by summarizing health records, automating administrative tasks, and providing data-driven insights to aid in diagnosis and treatment decisions.

Monitoring and relapse prevention: AI systems can continuously monitor patients for early signs of relapse in chronic conditions like mood disorders and schizophrenia, enabling proactive intervention.

• **Few Psychological considerations and challenges:**

Privacy and ethics: The use of AI involves analyzing sensitive personal data, raising concerns about data privacy and the ethical implications of how this information is used.

Continuous monitoring: AI's ability to continuously monitor behavior can have a negative psychological impact on individuals, and the ethical considerations of this are often overlooked.

Dehumanization of care: There is a risk that the increasing use of technology could lead to a less human-centered approach to care, even though human connection remains vital.



Bias and accuracy: AI models can perpetuate biases present in their training data, and some models may be difficult to interpret, which can impact their accuracy and trustworthiness.

Implementation challenges: Integrating AI into existing mental health systems requires careful planning, effective frameworks, and ongoing training for professionals to understand its limitations and capabilities.

Conclusion:

The most promising aspect of AI in psychology is its potential to illuminate the psyche's hidden depths. Self-reported narratives or therapist intuition are no longer sufficient. AI, with its voracious thirst for data, can sift through massive amounts of speech patterns, facial expressions, and physiological markers to create a hyper-realistic representation of a person's mental state. Consider finding the tremors of nervousness concealed beneath a seemingly serene exterior, or detecting the tell-tale signs of despair embedded in otherwise benign words. This unprecedented precision, analogous to decoding a symphony from the faintest whispers of instruments, offers earlier diagnosis, potentially preventing mental health catastrophes before they emerge. The human mind, a maze of swirling thoughts, emotions, and impulses, has intrigued us for millennia. We've tried to fathom its depths through introspection, philosophy, and science, but its complexities remain hidden, tantalizingly out of reach. However, on the horizon, a tremendous force appears, promising to unveil the psyche's hidden pathways: artificial intelligence (AI). Finally, the integration of AI into psychology marks a watershed point. Its ability to transform diagnosis, treatment, and comprehension of the human mind is evident. However, leveraging this potential responsibly, with an uncompromising commitment to ethics and human connection, is crucial to ensuring that AI becomes not a substitute, but a revolutionary force in creating the future of mental health treatment. In summary, AI has the potential to revolutionize mental healthcare by making it more accessible, personalized, and proactive. However, its successful and ethical integration depends on addressing the significant psychological and ethical challenges it presents, particularly concerning data privacy and the potential impact on the patient-provider relationship.

References:

1. American Psychological Association (2018, April 18). *Artificial intelligence*. APA Dictionary of Psychology. <https://dictionary.apa.org/artificial-intelligence>
2. Arbelaez, M. A. C. (2022). *Artificial Intelligence and Psychology. Exploring Your Mind*. <https://exploringyourmind.com/artificial-intelligence-and-psychology/>
3. Banafa, A. (2023). *Psychological Impacts of using AI Open Mind*. <https://www.bbvaopenmind.com/en/technology/digital-world/psychological-impacts-of-using-ai/>
4. Bonnefon, J., Rahwan, I., & Shariff, A. (2023). *The moral psychology of artificial intelligence*. *Annual Review of Psychology*, 75(1). <https://doi.org/10.1146/annurevpsych-030123-113559>
5. Dialani, P. (2020). *Psychology is Inevitable in Artificial Intelligence*. *Analytics Insight*. <https://www.analyticsinsight.net/psychology-is-inevitable-in-artificial-intelligence/>
6. Espejo, G., Reiner, W., & Wenzinger, M. (2023). *Exploring the role of artificial intelligence in mental healthcare: progress, pitfalls, and promises*. *Cureus*. <https://doi.org/10.7759/cureus.44748>



7. Fulmer, R., Joerin, A., Gentile, B., Lakerink, L., & Rauws, M. (2018). Using Psychological Artificial intelligence (TESS) to relieve symptoms of depression and anxiety: randomized controlled trial. *JMIR Mental Health*, 5(4), e64.
8. Gado, S., Kempen, R., Lingelbach, K., & Bipp, T. (2021). Artificial intelligence in psychology: How can we enable psychology students to accept and use artificial intelligence? *Psychology Learning & Teaching*, 21(1), 37–56.
9. Global, A. (2023). *Role of Artificial intelligence in Psychology*. <https://acit-science.com/roleof-artificial-intelligence-in-psychology/>
10. Irshad, S., Azmi, S., & Begum, N. (2022). *Uses of artificial intelligence in psychology*. *Journal of Health and Medical Sciences*, 5(4). <https://doi.org/10.31014/ior.1994.05.04.242>
11. Kumar, D. (2023). *Artificial Intelligence use linked to sleeping disorders, loneliness: Study Mint*. *Mint*. <https://www.livemint.com/ai/artificial-intelligence/artificial-intelligenceuse-linked-to-sleeping-disorders-loneliness-study-11686658640764.html>
12. Matheny, M., Thadaney Israni, S., Ahmed, M., & Whicher, D. (Eds.). (2019). *Artificial intelligence in health care: The hope, the hype, the promise, the peril*. National Academy of Medicine Special Publication. Washington, DC: National Academy of Medicine.
13. Moreno, R. A. (2020). *Artificial Intelligence and Psychology – Psicobotica*. <https://www.psicobotica.com/en/2020/06/06/artificial-intelligence-and-psychology/>
14. Noman, S. (2023). *AI in psychology: understanding the human mind - Bootcamp*. Medium. <https://bootcamp.uxdesign.cc/ai-in-psychology-understanding-the-human-mind2cbe36b16e79>
15. Rue, N. (2023). *Machine Learning's role in Psychology*. <https://www.bbntimes.com/science/machine-learning-s-role-in-psychology>
16. Sijia, Z., Zhao, J., & Zhang, L. (2022). *Application of Artificial Intelligence on Psychological Interventions and Diagnosis: An Overview*. *Frontiers in Psychiatry*, 13. <https://doi.org/10.3389/fpsyg.2022.811665>
17. Sinha, S. (2023). *AI in Psychology - Scaler Topics*. Scaler Topics. <https://www.scaler.com/topics/artificial-intelligence-tutorial/ai-in-psychology/>
18. Sutton, J. (2024). *Artificial intelligence in Psychology: 9 Examples & apps*. PositivePsychology.com. <https://positivepsychology.com/artificial-intelligence-in-psychology/>

Cite This Article:

Dr. Kumbhar R. (2025). Exploring the role of Artificial Intelligence in Mental Health Care. Educreator Research Journal: Vol. XII (Issue VI), pp. 21–30.